

MTX Audio Get Connected Amplifier Extended Warranty Program

What is it?

MTX is offering an additional one year of factory warranty coverage on qualifying MTX amplifiers when purchased and installed with a qualifying STREETWIRES amplifier kit.

The performance of your amplifier and your satisfaction with the product are extremely important to us. It is therefore important that you use the proper cabling in order to ensure the amplifier performs to its maximum potential. All wiring products are not created equally. Some manufacturers use under-gauged or poor quality wire that limits the voltage passed to the amplifier causing it to lose performance. MTX trusts STREETWIRES to provide an exceptional quality cable that will not rob the performance of your system. We know that you will hear the difference in the quality of your system when using this wire and are offering an additional one (1) year warranty on your MTX amplifier when you use one of the qualifying amplifier installation kits purchased at the same time as your amplifier. One (1) warranty extension per amplifier is allowed regardless of the number of amplifier installation kits purchased.

Coverage

The new extended warranty applies only to MTX Audio products purchased by consumers at an authorized MTX Dealer in the United States of America or Canada. This new extended warranty only applies to the original purchaser of the MTX product when purchased by consumers from an authorized MTX Dealer in the United States of America or Canada. Product purchased in another country is covered only by that country's Distributor and not by MTX.

Register

Visit <http://www.mtx.com/international/registration>. You will need your sales receipt and amplifier serial number in order to complete the registration process. Fill in the appropriate fields, upload an image of your receipt and your registration is complete. If you have any problems registering on-line, contact MTX Customer Service at 1-800-225-5689 (8:00 am – 5:00 pm MST) and someone will help through the registration process. You must register online in order to get extended warranty coverage.

The uploaded receipt image must contain the following to be accepted as valid: customer name, product purchased model number and date of purchase. Products found to be defective during the warranty period will be repaired or replaced (with a product deemed to be equivalent) at MTX's discretion.

What is Not Covered

1. Damage caused by accident, abuse, improper operations, water, theft
2. Any cost or expense related to the removal or reinstallation of product
3. Service performed by anyone other than MTX Authorized Dealer
4. Any product which has had the serial number defaced, altered, or removed
5. Subsequent damage to other components

6. Any product purchased outside the United States or Canada.
7. Any product not purchased from an Authorized MTX Dealer

Limit on Implied Warranties

Any implied warranties including warranties of fitness for use and merchantability are limited in duration to the period of the express warranty set forth above. Some states do not allow limitations on the length of an implied warranty, so this limitation may not apply. No person is authorized to assume for MTX any other liability in connection with the sale of the product.

United States: How to Obtain Service Under the Extended Warranty Program

The amplifier must be returned by the customer to MTX for service. Call **1-800-225-5689** for MTX Customer Service in order to obtain an RA Number (Return Authorization Number) to return the product to MTX. Follow all instructions given by customer service rep for sending the product in for repair. You are responsible for the cost associated with shipping the product to MTX.

Warranty Return Address:**MTX Audio Amplifier Service Center**

4545 E Baseline Rd Phoenix, AZ 85042

Canada: How to Obtain Service Under the Extended Warranty Program

The amplifier must be returned by the customer to MTX Canada for service. Call **1-800-663-2511** for MTX Canada Customer Service in order to obtain an RA Number (Return Authorization Number) to return the product to MTX. Follow all instructions given by the customer service rep for sending the product in for repair. You are responsible for the cost associated with shipping the product to MTX.

Or you can email MTX Canada for an RA Number at mitakra@mitekcanada.com. Please include the following information in your email:

- Your full name and daytime phone number
- Model number of amp
- Serial number
- Brief description of problem

You must attach a copy of your receipt to the email.